






CHANGE, INC.

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www.changeinc.org   

CHANGE, Inc. is an equal opportunity provider & employer.

Dear Toronto City Schools Parent,

We are pleased to announce that this August, we will be opening the Toronto School-Based Health Center (SBHC) located within Toronto High School. The SBHC will be open to all Toronto City School students and their families and provides access to a family practice nurse practitioner and licensed professional clinical counselor to address your medical and behavioral health needs. Working closely with school nurses, we will assure your child receives the best possible care. We understand that there are a number of barriers to care that parents face, and by having a health care center available to you Monday through Friday, 7:00AM to 3:00PM, our goal is to help overcome some of those barriers.

Our licensed healthcare staff can provide well check exams, sick visits, injury treatment, immunizations, allergy shots, ADHD evaluations and treatment, behavioral health, chronic health care maintenance for diabetes, seizures and asthma, and to conduct sports physicals all within the school.

The SBHC, by no means, replaces your child's pediatrician or family providers. Our providers will assure a summary of your visit will be sent to your family provider, if requested by you, for any follow-up care that is needed. If you do not have a family provider, you can easily schedule your next appointment with the staff before you leave.

We accept Medicaid, CHIP, Medicare, and all third party insurances and honor your established co-pays. We also offer a Discount Program for those families without insurance and will gladly work with you to get your family enrolled in the program.

Our goal is to have your child enrolled in the SBHC for this coming school year. We have attached the necessary forms that need to be completed if you wish your child to utilize the medical providers at the school. *We will not be able to provide any medical services without your permission.* The forms are to gather medical history and will allow us to better serve your child. Please fill out one form per child who you have registered with the Toronto City Schools.

We have attached a frequently asked questions sheet for you to review. If you have any questions, please feel free to call our main office at 304-797-7733. You can also reach the SBHC by calling 740-537-4219. We look forward to being onsite for your family's medical care needs.

Judy Raveaux

CEO, CHANGE, Inc.

Dear Students, Parents, and Guardians,

The staff of the Toronto School-Based Health center is excited to assist your children with all of their health care needs. Our licensed healthcare staff is on site in a safe, child-friendly environment. We closely work with the school nurse and faculty to provide convenient care to your child.

So what services are available?

We'll check exams, sick visits, injury treatment, immunizations, allergy shots, ADHD evaluation and treatment, behavioral health, dental care, chronic health care maintenance--like being on site to assist with diabetes, seizures, and asthma. Just think of us as a doctor's office inside the school. We also do health education in conjunction with the teachers. You can look forward to monthly newsletters on health topics and promotion of healthy eating and exercise.

So how does it work?

Parents can schedule appointments for their child before, during, or immediately after school. We welcome parents at the appointment, but a child can be seen without you present at your request. We recognize that parents work and there are transportation issues that create barriers to healthcare. We are more than happy to communicate with you via phone after seeing your child.

So for example, the school nurse calls home stating that your child came to her with an ear ache. With your permission, the nurse can bring your child right over immediately so we can evaluate to see if an infection is present. If so, we can have medication delivered to home and your child can return to class, or if your child awakens in the morning limping, you can call us or send a note to have your child's teacher send him/her down to us perhaps after lunch so they don't miss class time. School-based health centers reduce student's missed class time and parents' missed work time for health-related appointments and reduces time and costs for transportation to health-related appointments.

What dental services are offered?

We will have a dental hygienist working at our school-based health center for oral health cleanings. Our dental providers schedule weekly appointments on site to perform a range of services which include x-rays, state-required dental assessments, and applying sealants to teeth.

How does the Behavioral Health Services work?

We have individual counseling on-site provided by a licensed behavioral health specialist. A referral can be provided from the parent/guardian, our healthcare providers, your local healthcare provider, or school staff. Appointments can be made at your convenience in less than one week. Some children have chronic issues like depression or anxiety, others have lost loved ones and need grief support, and others have been through personal crises like divorce or abuse. Our specialist can also assist with management of ADHD or disruptive behaviors such as arguing with adults and defiant behavior. An individualized plan will be developed for each situation.

What about my current doctor's office?

We encourage all families to maintain a relationship with your current doctor. We understand, however, that it isn't always convenient or possible to get your child to their office on short notice and we can help fill that gap. We will gladly correspond with your doctor after each visit. If a student does not have a current doctor, the school-based health center can serve as their medical home. CHANGE, Inc. staff provides 24 hour on-call services.

What about cost?

All children enrolled in the school-based health services program are eligible to receive service regardless of insurance status. For children insured by Ohio Healthy Start or Medicaid, the services are covered 100% (no charge). We accept most insurance plans. Our rate is the same as a physician office, which is less than urgent care and emergency room visits on most insurance co-pays. If you have no insurance, please ask our staff or call our Health Benefits Coordinator at 740-314-8258 for assistance enrolling your child in the Ohio Healthy Start program or the CHANGE, Inc. sliding fee discount program.

How do I enroll my child?

We can only provide care to your child if enrollment forms are completed. Please consider enrolling even if you are unsure if you will utilize our services. You never know when an urgent health concern will arise. You can enroll at any point during the school year if needed. Enrollment forms can be placed in your child's folder or via postal mail, or you can also stop in the office to obtain forms during health center hours, Monday - Friday 7:00AM – 3:00PM. The forms can also be downloaded from www.changeinc.org and returned to us.

We look forward to meeting you and your children. We welcome you to tour our beautiful facility, stop by and ask questions, and meet our staff. For questions, please call 740-537-4219.

Where can I get more information?

- CHANGE Inc. www.changeinc.org
- School-Based Health Alliance www.sbh4all.org
- Center for Health and Healthcare in Schools www.healthinschools.org